

Practical SARS Dispute Resolution

5-Session Training Series for Tax Practitioners



Presented by **Mark Silberman**



Build the knowledge every efficient tax practitioner needs.

If you are not expert in dispute resolution, you cannot be an efficient tax practitioner.

Modern practice requires more than completing returns and replying to routine queries. Tax practitioners must know how to deal with verifications, audits, assessments, objections, appeals and payment disputes quickly, correctly and strategically. A sound understanding of dispute resolution protects the client, improves turnaround times and helps the practitioner manage SARS more effectively.

BONUS:

Subscribers
receive
6 months' use of
AI Taxman.



Session 1: Understanding the SARS Dispute Process

*Knowing what the process
is and how a dispute begins.*

- ✓ Verification, audit and investigation
- ✓ SARS requests for relevant material
- ✓ Audit findings and additional assessments
- ✓ Prescription and early-stage strategy



Session 2: Requests for Reasons and Preparing an Objection

*Laying the legal and factual
foundation of the case.*

- ✓ When and how to request reasons
- ✓ Time limits and extensions
- ✓ Structuring a valid Notice of Objection
- ✓ Framing grounds, facts and relief



Session 3: Building a Strong and Evidence-Based Objection

*Turning facts and documents
into a persuasive objection.*

- ✓ Burden of proof and evidence planning
- ✓ Chronologies, evidence schedules and records
- ✓ Challenging penalties and interest
- ✓ Avoiding invalid objections



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Sessions 4 and 5, plus key benefits of the series



Session 4: Appeals, ADR and Settlement

*Managing the dispute after
the objection stage.*

- ✓ Notice of Appeal and time limits
- ✓ ADR: when to use it and how to prepare
- ✓ Presenting the case in ADR
- ✓ Settlement and partial resolution



Session 5: Protecting the Taxpayer and Using Additional Remedies

*Keeping the client protected while
the dispute continues.*

- ✓ Pay now, argue later
- ✓ Suspension of payment and collection action
- ✓ Reduced assessments, remission and correction
- ✓ Complaints, Tax Ombud, PAIA and SARS delays



Why Attend This Series?

- ✓ Manage disputes more efficiently
- ✓ Protect clients from avoidable risk
- ✓ Improve the quality of responses to SARS
- ✓ Build a structured dispute-resolution process



Subscriber Bonus:
6 months'
use of
AI Taxman
included.



*Ideal for tax practitioners, accountants and tax department staff.
A practical series focused on real-world dispute management.*

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Enquiries and bookings: <https://www.acccfinsoftware.com/dispute-resolution-webinars>

